



## **Medicare Eligible Retirees - Medicare Advantage Plan**

Members who are on one of the County's retiree health plans are eligible for the Medicare Advantage Plan (MAP) through Aetna once they are enrolled in Medicare parts A & B. Members will become eligible to enroll in Medicare three months prior to turning 65. Once enrolled, members will need to submit an application for the MAP in order to maintain their health coverage through the County.

Upon enrolling in Medicare parts A & B, members are encouraged contact the on-site Aetna Associate, Melissa Stearns, to fill out the MAP application. Members may contact Ms. Stearns at any time with any questions or concerns, or to set up an appointment to meet in person and further discuss the plan. Her contact information is listed here:

**Melissa Stearns**  
**500 E. Overland, El Paso, TX. 79901**  
**915-546-2218, ext. 3275**  
**mstearns@epcounty.com**

Once members have transitioned to the MAP they will receive new member ID cards from Aetna. The MAP card should be used in place of the Federal Medicare card at Provider's offices and pharmacies.

The following document offers instructions specifically for MAP members to search online for in-network providers, prescription coverage, and find answers to questions about their health plan.

Members can search for in-network providers, prescription coverage, and find answers about their Medicare Advantage Plan by visiting [www.aetnaretireplans.com](http://www.aetnaretireplans.com)

Follow the instructions below to register online and begin accessing information about your health benefits with the Medicare Advantage Plan.

# Have Medicare coverage from an Employer or Group Sponsor?

Select from one of these options to search for providers, pharmacies or prescriptions.

Home > For Members > Covered by an Employer or Group Sponsor?

## Get the most value from your plan

The following tools and references can help you manage your employer or group sponsored Medicare Plan. Since retiree plans vary, it's important to review the information from your former employer, group sponsor or us.

Manage your prescription drugs 

Find a doctor, pharmacy or other provider 



### We're here to help

Email us or call Member Services at the number on your ID card.

### Find a doctor, pharmacy or other provider

Search for doctors, hospitals or other providers >

Find a pharmacy that accepts my plan >

Some members may have access to an Extended Service Area (ESA), giving them the freedom to use providers in and out-of-network. If a provider is not part of the Aetna Medicare network, ESA members can continue to see them as long as they are licensed, eligible to receive Medicare payment and agree to accept the ESA plan. If ESA members do not live in an Aetna network service area, they can view general provider information for their area by visiting [www.medicare.gov](http://www.medicare.gov).

If you have already registered or need to register for an online account, you may do so here.

Or, you may continue to search as a guest.



### Find Aetna Medicare Health Care Professionals

#### Already a member?

[Login to Secure Site](#)

This will take you to the secure member website to search for doctors and pharmacies. You need to log in but you don't need to answer a series of questions before doctor information is displayed.

Not registered with Aetna yet?

[Register Now](#)

Register for your secure member website to find providers that accept the plan you're enrolled in.

#### Continue as a guest

We offer many different plan options to serve the Medicare community and each one can have a different network of providers. Our provider directory guides you through a series of questions before it displays information. Because providers may not accept all plans, answering the questions allows us to better tailor the search results to meet your needs.

[2019 Medicare plans you purchase yourself](#)

[2019 Medicare plans through an employer](#)

[2018 Medicare plans you purchase yourself](#)

[2018 Medicare plans through an employer](#)

**\*Member tip:** Only select the choice "Medicare plans offered through an employer" option if your Medicare plan is tied to your or your spouse's employment or retiree coverage.

Members enrolled in a Medicare Advantage Plan through the County of El Paso should select '2019 Medicare plans through an employer'.

## Permanent Residence Plan Search

Enter your permanent home zip code OR city, state then select from the drop-down

El Paso, Texas

Choose a result below

Cities  
El Paso, Texas

Counties  
**El Paso, Texas**

Select plan to find providers      Skip plan selection\*

Enter your city, followed by the State

Click 'select plan to find providers'.

**\*REMEMBER:** Not all providers accept all plans. You should click on the provider's name and then click "See Accepted Plans" to verify.

Select 'Medicare Advantage with Prescription Drug plan'

Search for plans in El Paso, Texas (El Paso county) [Change location »](#)

Click a tile below to see the list of available plans. Select a plan and then click "continue to find care" to see network providers. Remember, each plan has a different network of providers so it's important to choose a plan so we can tailor your search results.

Medicare plans through an employer

Medicare Advantage with Prescription Drug plan ?      Medicare Advantage plan ?      Prescription Drug Plan ?      Skip plan selection ?

Continue to find care

Here is where you will select your plan type. Click on 'PPO' (unless you reside outside of Texas), and then either 'Medical' or 'Dental'.

PPO

Aetna Medicare Plan (PPO) ?

Medical OR  Dental

Aetna Medicare Plan (PPO) with Extended Service Area (ESA) ?

As a member of the Aetna Medicare Plan (PPO) with an Extended Service Area (ESA), you can receive services from any provider that is eligible to receive Medicare payment and is willing to treat you. Your cost share will be the same as in-network care. Out-of-network providers are under no obligation to treat Aetna members, except in emergency situations. Click CONTINUE TO FIND CARE below to find participating Aetna Medicare providers.

From here, you can choose to enter specific search criteria, or browse providers by category.

What do you want to search for near El Paso, Texas? [Change location >>](#)

Q

Eg: John Wright, Primary Care Physician, Dermatologists, Periodontists

OR

Find what you need by category



Medical Doctors & Specialists >

Primary care physicians (PCPs), pediatricians, cardiologists, OB/GYNs, others



Hospitals & Facilities >

Hospitals, urgent care centers, walk-in clinics, physical therapy centers, others



Behavioral Health >

Counseling, EAP, mental health facilities, substance abuse treatment, psychiatrists, others



Urgent Care >

Urgent care centers



Alternative Medicine >

Chiropractors, acupuncturist, massage therapists, dieticians, others



Dental Care >

Dentists, orthodontists, periodontists, oral surgeons, endodontists, others



Vision >

Routine eye exams, glasses, contact lenses



Labs & Testing >

Bloodwork, lab tests, diagnostic testing centers, sleep centers, imaging centers, others



Pharmacy >

Search for pharmacies by name or location



Durable Medical Equipment (DME) >

Hearing aids, breast pumps, prosthetics, wheelchairs, diabetes equipment, others